

Technology
and Data
Soft
Skills
Banking
Knowledge

Developing Human-Centric Soft Skills for Collaboration and Leadership

Programme Code: THRSS00P26111

5 November 2026 (Thursday)

7:00pm – 10:00pm



 HKIB SFC PWMA
CPD CPT OPT

Programme Outline

As routine tasks become automated by AI, the value of the banking professional shifts decisively to uniquely human capabilities: complex problem-solving, strategic influence, and human-machine collaboration.

This training focuses on the human-centric skills required to lead teams, engage stakeholders, and drive innovative outcomes in an agile, digitally transformed environment.

Key Learning Points:

- **Human-Machine Interaction:** Learn how to effectively query and collaborate with AI tools and interpret AI-generated outputs.
- **Strategic Influence and Communication:** Strengthen cross-cultural relationship building and driving changes.
- **Resilience and Adaptive Leadership :** Fostering personal adaptability and leadership capabilities to navigate continuous upskilling demands and shifting job roles.

(The programme features real-life case studies, equipping participants with valuable industry insights.)

Speaker Introduction

The speaker held regional leadership roles in various international financial institutions, providing management oversight on compliance, AML/CFT, legal, conduct and governance in relation to private banking, corporate banking, investment banking, global markets and securities businesses. In addition to her diversified exposures in the regulatory framework of different countries, she has a record of fostering sound culture and integrity.

Target Audiences

1. Banking Practitioners
2. Relationship Managers, Risk Managers, IT Professionals and Team Leaders
3. HKIB Professional Qualification holders (eligible for CPD Core Hours) :

CCOP(GC) CCOP(IIC) ACOP

CCRP(CL) CCRP(CPM) ACRP CRWP ARWP

CFFinT(W) CFFinT(S-AIBD) CFFinT(S-DLI) CFFinT(S-OBAP) CFFinT(S-RT) CFFinT(A)

CORP AORP ACsP



Programme Delivery

 Virtual Classroom (Zoom)
Cantonese


Application DEADLINE

29 October 2026 (Thursday)



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PRICE LIST

Price

 Individual
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HKD

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HKD1,200

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HKD1,320